



Waterpark Information and Guidelines

We look forward to your visit to CoCo Key Water Resort! Our goal is for you to have a safe and enjoyable visit. Below you will find relevant information to make the most of your day at CoCo Key Water Resort!

Towels

- Pool towels are available for use within the Waterpark. Towels must stay inside the waterpark.

Life Jackets

- Life jackets are available for use throughout CoCo Key Water Resort. Life jackets are complimentary and are available to any guest wishing to use one. Children, first-time swimmers, and weaker swimmers are encouraged to wear a life jacket. Life jackets are available for all guests needing special consideration. Aquatics staff and lifeguards reserve the right to impose the use of life jackets as needed. Guests are permitted to wear their own life jacket; however it must be U.S. Coast Guard certified. Inflatable Swim Ring Arm Floats and Inflatable Life jackets, that are not USCG approved, are NOT permitted.

Appropriate Attire

To participate in water park attractions, appropriate swimwear is required. Here are some recommendations to help you plan your visit:

- Appropriate swimwear is required. Thongs and transparent clothing are not permitted. We reserve the right to determine the appropriateness of swimwear.
- Guests wearing bathing attire with metal buttons, rivets, zippers, or snaps will not be permitted to ride any of the Water Slides.
- Footwear, including aqua socks and aquatic style footwear, are not permitted on the Water Slides.
- Guests requiring special accommodation should speak to a member of the Aquatics management team. Specifically designed attire made out of lycra or nylon type materials will be considered. Due to attraction manufacturer requirements, some riding restrictions may apply.
- Diaper dependent guests are required to wear swim diapers or a diaper specifically designed for aquatic use.



- If you do not have appropriate bathing attire, swimsuits and other aquatic gear can be purchased at Gator's Supplies, located on the 1st floor of Building 6 of the Resort.

CoCo Key Water Resort Rules

To ensure the safest experience for all guests during their visit, the following rules are in effect. We appreciate your cooperation in this regard.

- Attractions may have specific height, weight, and safety requirements. Please refer to the Safety Guide sign posted at each attraction to make an informed decision as to whether the attraction is right for you.
- Always swim & play at your own risk.
- State law prohibits outside food & beverage from being brought in the waterpark, this includes birthday cakes.
- Balloons are not permitted to be brought in the waterpark.
- No food or beverage is permitted in the pools or on the wet deck.
- Please refrain from running, horseplay, and other boisterous activities.
- Glassware and similar material with a tendency to shatter on impact are not permitted within the waterpark.
- Unfortunately, outside coolers, food or drink are not permitted into the waterpark. However, there is Callaloo Grille & Wet Roosters Bar available for dining options within the waterpark.
- For safety reasons, diving is not permitted at any attraction.
- CoCo Key Water Resort waterpark area is a smoke-free environment. Smoking is only permitted in designated smoking areas of the Resort, which are located outside of the waterpark.
- Keep an eye on your young children. Children should not be left unattended at any time.
- Kids under 16 years of age, must be supervised by an adult over the age of 18 at all times in the waterpark.
- Please secure all loose articles, including hats, glasses, and jewelry when riding. Cameras, cell phones and video recording devices may not be used on any slide or in any changing area or restroom.



- Whistles and inflatable assists are NOT permitted. Only US Coast Guard approved lifejackets are permitted in the Water Park. A selection of lifejackets are available for day use within the waterpark.
 - *Inflatable Swimming Ring Arm Floats are NOT permitted.*
 - *Inflatable Swimming Vests are NOT permitted.*
 - *Inflatable rings and floats are NOT permitted.*
- Personal boom boxes or music playing devices are not permitted in the waterpark.
- Snorkels are not permitted to be used within the waterpark.
- Hearing devices or any other electronic devices may be damaged by water. Please take the necessary steps to protect such items.
- According to crowd size, access to CoCo Key Water Resort may be limited.
- Obey all signs, rules and instructions by lifeguard and staff at all times.
- Small children should remain within arms reach of an adult at all times while in the water.

Attraction Minimum Height Requirements

- Boomerango – Double Tube Slide – 48” in height minimum
- Surfer’s Splash – Single or Double Tube Slide – 42” in height minimum
- Over The Falls – Body Slide – 40” in height minimum
- Parrot’s Perch – Green, Blue & Yellow Body Slides – 40” in height minimum
- Parrot’s Perch – Purple Racer Slide – 36” in height minimum

Aquatics Staff

- Our Aquatics staff is here to ensure that you have a safe and pleasant visit. First aid staff and water park supervisors are available throughout the area should you have any questions or need assistance. Please follow all lifeguard rules and instructions, but do not talk to or distract lifeguards while they are on duty.

Lifeguard Training

- In an effort to provide a safe and enjoyable water park experience for our guests, CoCo Key Water Resort routinely utilizes training exercises to improve our lifeguards’ skills and vigilance. These exercises will occur during normal operating hours and may consist of the following: submersible water mannequins, the use of video surveillance equipment, internal and external audits, active/inactive water rescues and/or first aid scenarios.



Inclement Weather Policy

The safety of our guests and team members is our top priority. In the event of inclement weather adjustments may occur and can include temporary closure of attractions, slides or areas of the Water Park.

- Please check with a Water Park or Resort Team Member for the most up to date operating hours and attraction closures during your visit.
- Cold Weather – In Temperatures 60° F and below the uncovered section of the Water Park will remain closed, which includes access to Parrot's Perch & Parrot's Perch Water Slides and Slide Tower water slides – Surfer's Splash, Boomerango & Over The Falls.
- For your safety, all guests will be cleared from the waterpark in the event of visible lightning or audible thunder. Closure of sections of the waterpark will occur in stage, starting with the back-half of the park, then the covered section depending on proximity of lightning. The pool will remain closed for a minimum of 30 minutes after the last sound of thunder and/or visual observation of lightning.

Management reserves the right to make additional closures or adjust operating hours to ensure the safety of our guests and Team Members in the event of inclement weather.

Sun Safety

- CoCo Key Water Resort provides a full day of fun in the sun! To make the most of your day, be sure to drink plenty of water in order to avoid heat exhaustion. Water is available at Wet Roosters Bar. Don't forget to apply sunscreen frequently throughout the day.

First Aid

- If you need any assistance during your visit, do not hesitate to stop by the First Aid Station, or notify the nearest lifeguard or Aquatic Supervisor. Our team would be glad to assist.

Lost & Found

- If you happen to lose an item or leave an item behind while visiting, please visit the Water Park Front Desk located at the entrance of the Water Park regular operating hours.



Accessibility

- CoCo Key Water Resort is committed to providing all of our guests with an enjoyable visit. Guests with disabilities are encouraged to review Guest Safety and Accessibility Guide on our website. Should you have any questions during your visit please ask to speak with a member of the Aquatics Management team.
- A water wheelchair is available for guests requiring additional assistance. The water wheelchair may be used by multiple guests on the same day. Pool lifts are available at the Coral Reef Pool. During your visit, please speak to a member of our Aquatics management team to obtain access to the water wheelchair or the pool lifts and for further accessibility information.

Lockers

- For your convenience, lockers are located near the entrance to CoCo Key Water Resort. Small & Large locker sizes are available for all of your personal belongings. Locker rentals are automated and can be paid using cash (Exact Change only) and credit/debit cards. The lockers work with electronic pin codes and will allow unlimited access throughout the day. Day rental for a small locker is \$6, Large locker \$12.

Cabana Rental

- Relax and enjoy the privacy of your own wave side cabana. A limited number of exclusive cabanas are available each day and often sell out. For more information and to reserve your cabana, please visit Water Park Tickets & Cabana booking page on the CoCo Key website.

Birthday Parties

- Birthday Parties are not permitted to be held inside the waterpark, unless booked through our Sales Department. For more information please contact Jazmin Castro, 407-351-2626 xt 72510 or email jazmin.castro@cocokeyorlando.com.