

FAQ



1. Are birthday cakes or cupcakes allowed?

Yes, you are more than welcome to bring cake or cupcakes. Please note that these are the only outside food items you are allowed to bring for birthday parties.

2. When is my final headcount and final changes due?

Any changes and additions must be made and paid for 1 week prior to the birthday party.

3. Can I order extra food?

Yes, we have a variety of food options that you can add to your package. Check the birthday party flyer or ask your sales representative for the full list.

4. What if I have more adults than kids?

If you have more than 5 adults coming and less than 10 kids. You can use your "kid" tickets that won't be used, for the adults. You will just have extra goody bags, pizza slices and arcade cards.

5. Can I add more guests to the package?

Yes. Each additional child is \$52.50++ (includes water park pass, pizza slices, goody bag and arcade card). Each additional adult is \$34.95++ (includes water park pass).

6. What is the theme of the decorations?

The Birthday party package includes multicolor generic decorations.

7. Is parking included?

No, parking is not included in the package. Parking is \$10 for every vehicle and can be paid at the gate. You can also add pre-paid parking passes to your package for an additional fee.

8. Where do I go the day of the Party?

We recommend parking in the back of the parking lot. You will meet a Coco Key team member at the entrance of the water park and they will direct you to your party set up.

9. Can I reload the arcade cards after all the points have been used?

Yes. There are arcade machines for you to reload the cards we provide and arcade team members to help you if you have any questions.